TOWN OF ANDOVER, MASSACHUSETTS

JACK PETKUS, P.E. DIRECTOR



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DEPARTMENT OF PUBLIC WORKS

WATER TREATMENT PLANT
397 LOWELL STREET 01810-4416

April 28, 2006

U. S. Environmental Protection Agency Water Technical Unit P.O. Box 8127 Boston, MA 02114

> Re: NPDES Stormwater General Permit 2005-2006 Annual Report Town of Andover, MA

To Whom It May Concern:

Enclosed for your records is the NPDES Stormwater General Permit 2005-2006 Annual Report for the Town of Andover, MA. The Annual Report has simultaneously been filed with the Massachusetts DEP.

If you have any questions or require any additional information, please do not hesitate to call me at 978-623-8350 ext. 520 or our Consultant, Rebecca Balke with Comprehensive Environmental Inc. at (800)725-2550 ext. 308.

Sincerely,

Brian Moore, P.E.

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Town Engineer

cc: Massachusetts Department of Environmental Protection, Worcester Office Rebecca Balke, Comprehensive Environmental Inc.

Enclosure - NPDES Phase II Small MS4 General Permit 2005-2006 Annual Report

Municipality/Organization: Town of Andover					
EPA NPDES Permit Number: MAR041178					
MaDEP Transmittal Number: W-041021					
Annual Report Number & Reporting Period: No. 3: May 1, 2005-April 30, 2006					

NPDES PII Small MS4 General Permit Annual Report

Part I. General Information

Contact Person: Reginald Stapczynski	Title: Town Manager		
Telephone #: (978)623-8350	Email:		

Certification:

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Signature:	Kezmood S.	Staggersh:
Printed Name	•	
Title: Town l	Manager	
Date:	4/28/0	6

Part II. Self-Assessment

The Town of Andover has completed the required self-assessment of the annual compliance review for the Phase II Stormwater Program. In accordance with the NPDES Phase II Stormwater requirements, the following topics were evaluated for the completion of the Annual Report:

- 1. Compliance with the Phase II Permit Conditions
- 2. Appropriateness of the Selected BMPs
- 3. Progress Towards Achieving the Program's Measurable Goals
- 4. Results of Any Information that has been Collected and Analyzed
- 5. Activities for the Next Reporting Cycle
- 6. Changes in Identified BMPs or Measurable Goals

The Town has determined that our municipality is in compliance with all permit conditions.

Part III. Summary of Minimum Control Measures

1. Public Education and Outreach

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) — Permit Year 3 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 4
1A	Develop Stormwater Section of Town Website	Department of Public Works/Engineering Dept., Water Dept, and Town Website Manager(s)	Measure number of lits over permit term.	There were 1253 visitors to the stormwater section of the Town website.	Measure hits to the website.
Revised .					
1B	Distribute Brochures and Fact Sheets to Businesses and Residents	Department of Public Works/Engineering Dept., and Water Dept.	Number of articles and copies of materials,	The Town mailed 10,500 copies of the 2004 Drinking Water Quality Report that contained a page on stormwater facts to residents and businesses.	Continue mailings.
Revised				·	
1C	Submit Advertisements/Articles on Stormwater Protection for Local Newspaper	Department of Public Works/Engineering Dept., and Water Dept.	Clippings of articles and advertisements printed in local newspaper.	Articles were published in two local papers on stormwater issues facing Fish Brook, particularly elevated sodium levels. As a result, the State is relocating a salt shed and a comprehensive site assessment will occur in 2006 to evaluate water quality impacts from the Town landfill. In the fall of 2005, an article was published in the local paper about the installation of stormdrain markers	Continue to inform residents of upcoming activities under the participation and involvement program. Use information from brochures and fact sheets for articles and direct the public to the stormwater section of the Town website.
Revised				by the Eagle Scouts.	

2. Public Involvement and Participation

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) — Permit Year 3 (Reliance on non-municipal partners indicated, if any)	Planned Activities Permit Year 4
2A Revised	Establish a Pesticide Reduction Task Force (PRTF)	Committee of Town Staff, League of Women Voters, and Residents	Copies of mailers, meeting minutes, list of attendees.	A very successful workshop titled "Healthy Lawns and Landscapes" was held in the spring of 2005. Another workshop is scheduled in the spring of 2006. The workshop focused on how to achieve beautiful healthy lawns and landscapes without using harmful chemical fertilizers and pesticides.	Continue holding meetings/workshops and encouraging new residents and business owners to attend.
2B	Establish a Stormwater Telephone Hotline	Department of Public Works/Engineering Dept, Water Dept., and Town Website Manager(s)	Record number of phone calls to hotline, copies of articles.	Telephone equipment has been purchased for the hotline system however due to staffing constraints the system is not yet up and running.	 Begin logging the calls and responses after the system is installed and functioning. Advertise the number and include a descriptive pamphlet about illicit discharges in utility bills. Provide a section on the Town's stormwater website discussing how people can use the hotline.
2C	Establish Classroom Education/Field Trip Program	Department of Public Works/Engineering Dept. Water Dept., and Education Department	Field Trip Curriculum, # of field trips organized each year.	An Expeditionary Learning Project was completed in June 2005 with the 8th Grade class that included outdoor monitoring of Fish Brook and community advocacy. Stormwater information was incorporated into field trips and classroom visits.	Continue to visit classrooms and hold annual field trips for science classes to visit the Town's water treatment plant. Encourage class projects and activities related to stormwater issues.
2D	Install Storm Drain Markers or Stencils	Department of Public Works/Engineering Dept, Water Dept., and Volunteers	50% of storm drains marked by year 5 with door hangers placed in associated neighborhoods.	During summer of 2005, the Town marked 204 stormdrains in the Haggetts Pond Watershed. In October 2005, 284 stormdrains were marked and door hangers	Continue marking storm drains in the highest priority watersheds.
Revised				hung in subwatersheds L and K by Eagle Scout volunteers.	

2E	Work With Watershed Organizations to Incorporate Stormwater Information into Their Programs	Department of Public Works/Engineering Dept, Water Dept., and Conscryation	Document quarterly meeting topics.	•	The Fish Brook Initiative Committee, consisting of Town and residential representatives, met monthly to identify and address	Continue working with local watershed groups and residents to discuss stormwater concerns.
Revised	Flogians	Commission	Agenda, meeting notes, and attendance sheets.	•	stormwater contamination issues. The Director for the Conservation Department continued to meet with the Fish Brock Initiative Committee and the Shawsheen River Watershed Association.	·

3. Illicit Discharge Detection and Elimination

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) — Permit Year 3 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 4
3A	Develop Primary Town Storm Drain System Map	Department of Public Works/Engineering Dept., Consultant	90% of system mapped on GIS.	90% of the drainage system was mapped during permit year 1 using existing plans.	No further activity is required for this task.
Revised					·
3B	Complete Storm Drain System Map	Department of Public Works/Engineering Dept., Consultant	All outfalls mapped by year 4. Copy of storm drain map.	 Continued to locate and verify storm system outfalls. Continued to locate and field verify unknown drainage areas. Added outfall information to existing GIS base map. The location of approximately 74 outfalls were entered into the GIS drainage map including 23 unmapped ones. 	Continue verifying the location of the drainage system as mapped under 3A and incorporate changes as needed.
			All outfalls mapped by year 5.		
3C	Develop Illicit Discharge Prohibition Ordinance	Planning Board, Board of Health, and Selectmen	Obtain authorization to control inputs to the municipal drainage system. Bylaw at Town meeting by year 3.	To prevent inconsistencies, the Town is waiting for approval of amendments to the Rules and Regulations, before developing and adopting an Illicit Discharge Prohibition Ordinance	Rules and Regulations amendments are anticipated to be approved by June 2006 and adopted by April 2007. This ordinance will be drafted after the Subdivision Rules and
Revised			Bylaw at Town meeting by Year 4.	Section of the little	Regulations have been adopted to ensure consistency.

3D	Develop Illicit Discharge Detection and Elimination Plan and Implement Activities	Department of Public Works/Engineering Dept., Water Dept., Board of Health, and Consultant	All outfalls examined by year 4. Sources traced and results documented within one year of discovery.	IDDE plan was established in permit year 1. During ongoing outfall inspections, out of 74 inspected in this permit term, 9 dry weather flows were observed. One of the flows appears to be an illicit discharge based on laboratory data and will be further investigated. Due to a residential complaint of a	Continue conducting outfall inspections and looking for signs of illicit discharges in priority subwatersheds. Seek sources of discovered illicit discharges one by one and work towards elimination.
Revised			All outfalls examined by year 5.	possible illicit discharge near Nabasdoski Farm on Blanchard St., the Town began monthly sampling activities. Monthly sampling at Fish Brook continued.	
3E Revised	Incorporate Information on Illicit Discharges into Public Education and Outreach Topics	Department of Public Works/ Engineering Dept., Water Dept., and Board of Health	Copies of materials.	Stormwater fact sheets were made available for residents at the water treatment plant and illicit discharge information was discussed during tours of the facility. Presentation given on environmental	Continue incorporating information on illicit discharge into public education and outreach topics.
				pollutant's impact on Fish Brook as part of the Public Health Week activities in April 2006.	
3F	Setup and Advertise a Hotline for Illicit Discharges	Department of Public Works/ Engineering Dept., and Board of Health	Log of complaints and actions taken.	Telephone equipment has been purchased for the hotline system however due to staffing constraints the system is not yet up and running. (see	 Identify department to receive calls. Advertise who to call to report dumping or other inappropriate
Revised				2B).	inputs to the MS4. Develop a protocol for addressing complaints. Keep records of complaints and actions taken.

4. Construction Site Stormwater Runoff Control

BMP ID#	BMP Description	Responsible Dept/Person Name	Measurable Goal(s)	Progress on Goal(s) — Permit Year 3 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 4
AA Revisod	Develop Erosion Control Bylaw	Planning Board and Selectmen	Bylaw at Town meeting by year 3.	To prevent inconsistencies, the Town is waiting for approval of amendments to the Rules and Regulations, before developing and adopting an Erosion Control By-Law.	Rules and Regulations amendments are anticipated to be approved by June 2006 and adopted by April 2007. This bylaw will be drafted after the Subdivision Rules and Regulations have been adopted to ensure consistency.
4B Revised	Establish a Procedure for the Receipt of Information Submitted by the Public	Planning Board and Department of Public Works/ Engineering Dept.	Record number of phone calls, copies of articles.	The Conservation Commission presently responds to all inquiries or site inspections within their jurisdiction. The Town's Construction Inspector and the Planning Division monitor sites that lie outside of their jurisdiction. Upon receipt of site specific complaints by residents, a determination is made as to which regulatory department could best respond. Several staff meetings have been conducted to determine how to streamline the review process.	A protocol will be developed after Illicit Discharge and Erosion control bylaws are adopted for addressing inquires or complaints. Continue meetings to address staffing that is needed to oversee all information received from the general public.
4C	Develop Guidance for Erosion Controls & Conduct Inspections	Planning Board, Department of Public Works/ Engineering Dept., Conservation Commission, and Consultant	Inspection checklist and documented inspections.	 Areas under Conservation's jurisdiction are required to have an erosion control plan that meets the State's stormwater standards and that is recorded at the registry of deeds. Periodic inspections of erosion controls are conducted by outside independent engineers under a Town program. Applicants that fail to follow approved plans are issued warnings and if necessary fines. Regulations are in the process of 	The following tasks will be developed after Illicit Discharge and Erosion control bylaws are adopted: Inspection checklist. Guidance outlining specific erosion control requirements desired by Andover. A tracking program. Erosion control inspections at all sites The adoption of more specific erosion control regulations

Revised		being revised/adopted to include	Continue meetings to address staffing
		more site specific detail oriented	that is needed to coordinate and
		requirements pertaining to erosion	conduct inspections.
	 	 control at all construction sites.	

5. Post-Construction Stormwater Management in New Development and Redevelopment

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) — Permit Year 3 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 4
5A Revised	Develop BMP Bylaws	Planning Board	Bylaw at Town meeting by year 3.	Amendments to Subdivision Rules & Regulations to comply with Phase II are anticipated to be approved by June 2006.	Amendments to the Subdivision Rules and Regulations are anticipated to be adopted by April 2007.
5B Revised	Develop and Implement Inspection Program	Planning Board, Department of Public Works/ Engineering Dept., Conservation Commission, Selectmen and Consultant	Copies of maintenance reports received annually, plus records of inspections completed and results.	 Program has been delayed until proposed amendments to Subdivision Rules and Regulations are adopted and until additional staff requests are granted. Outside independent engineers periodically inspected construction projects within areas under the Conservation's jurisdiction. A Certificate of Compliance is provided when construction sites are stabilized. 	The following tasks will be developed after proposed amendments to Subdivision Rules and Regulations are adopted: Specific O&M requirements desired by Andover and referenced in the new bylaw. A permit program and maintenance tracking program that requires annual submittal of maintenance report by owner. Department(s)/staff who will perform inspections.
5C	Develop BMP Design Standards	Planning Board, Department of Public Works/ Engineering Dept., Conservation Commission, and Consultant	Copy of draft bylaws.	 Design standards have been worked into regulatory amendments. The Town continued to evaluate how best to include these design standards. BMPs for runoff and sedimentation control are required in areas under 	Amendments to the Subdivision Rules and Regulations that include BMP design standard references are anticipated to be adopted by April 2007.
Revised				the Conservation's jurisdiction. The Commission continued to develop a comprehensive sediment control guide.	

6. Pollution Prevention and Good Housekeeping in Municipal Operations

BMP ID#	BMP Description	Responsible Dept/Person Name	Measurable Goal(s)	Progress on Goal(s) - Permit Year 3 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 4
6A	Sweep Streets in Town	Department of Public Works/Highway Division	Priority plan of sweeping based on water quality impact.	All streets are swept in Town at least annually. The downtown area was swept twice per week except during the winter.	Continue street sweeping program.
Revised					
6B	Clean Catch Basins	Department of Public Works/Highway Division and Consultant	Records of cleaning, inspections and maintenance.	Approximately 1376 catch basins were cleaned. Problem areas were cleaned more often.	Continue to clean all catch basins in Town at least once every two years and modify cleaning frequency as needed.
Revised					
6C	Develop and Implement an Inspection and Maintenance Plan	Department of Public Works/Highway Division	Written policy. Records of inspections and maintenance.	The Town Engineering Staff continues to report maintenance problems to the Highway Department found during the outfall inspection program.	Complete written inspection/ maintenance schedule for structural BMPs throughout Town.
Revised					Continue to perform inspection and maintenance of BMPs and modifying frequency as necessary Develop an in-house policy for disposing of maintenance generated wastes.
6D	Berm Sand/Salt Pile and Evaluate Options for Protection	Department of Public Works/Highway Division	Records of modifications, including photographs.	Shed was constructed in permit year 1 to store sand/salt pile from runoff. No further action is needed.	No further action is required.
Revised					

6E	Store Paving Tools and Equipment Indoors	Department of Public Works/Highway Division	Designated indoor storage area. Record of Memo.	All paving tools and equipment are stored indoors in designated areas.	Continue to store all paving tools and equipment indoors.
Revised					
6F Revisod	Rinse Marking Paint Buckets to the Sanitary Sewer System and Store Buckets Indoors	Department of Public Works/Highway Division	Designated indoor storage area. Record of Memo.	All marking paint buckets are rinsed to the sanitary sewer system and stored indoors.	Continue to rinse all marking paint buckets to the sanitary sewer system and store indoors.
6G Revised	Implement BMPs to Reduce Sediments Entering the Drainage System	Department of Public Works/Highway Division	Records of sweeping and inspection records.	The paved roadway and catch basins at the DPW Yard were frequently swept/cleaned.	Continue to sweep the paved roadway and clean the catch basins at the DPW Yard on a frequent basis. Pending available funding, reestablish drainage swale and construct a sediment basin sump at 303 Lowell Street.
6Н	Bring Floor Drain System at the Water/Sewer Building into Compliance	Department of Public Works/Engineering Dept.	As-built sketches.	Floor drain was brought into compliance in permit year 1.	No further action is required.
Revised					
61	Bring Floor Drain System at the Vehicle Maintenance Building into Compliance	Department of Public Works/Engineering Dept.	As-built sketches.	Floor drain was brought into compliance in permit year 1.	No further action is required.
Revised					
6J	Wash Vehicles in Accordance with DEP Regulations	Department of Public Works/Highway Division	Record of Memo,	Vehicles are washed indoors to floor drains that discharges into an oil/water separator and the sanitary sewer system.	Continue washing vehicles indoors.
Revised					

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6K Revised	Implement Stormwater BMPs at the Fueling Station	Plant and Facilities Dept. and Consultant	Repair Records. Better housekeeping for small spills. As- built sketches or plans. Record of memo.	Continued to keep fully stocked spill kit and disposal container on-site to clean up any leaks and to dispose of wastes properly.	 Continue to keep fully stocked spill kit and disposal container on-site. Evaluate BMPs and a covering to reduce stormwater contact with fueling area.
6L	Develop an Inspection and Maintenance Program for the Liquid Calcium Chloride (CaCl) ASTs.	Department of Public Works/Highway Division	Inspection and Maintenance Plan. Asbuilt sketches or action taken. Record of memo.	An inspection and maintenance plan and procedures for handling significant leaks and spills were completed in permit year 2.	Continue program.
Revised			_		
6M	Implement BMPs at the Ledge Road Landfill	Department of Public Works	Complete landfill cap.	The Phase I design of a landfill cap was completed and is being reviewed	Continue with landfill capping process. Upon completion of state
Revised				by the DEP. Funding for Phase II of the project was requested.	review, project will be bid out.
6N	Provide Additional Slope Stabilization at the Snow Dump and Storage Location	Department of Public Works/Engineering Dept. and Highway Division	As-built sketches or plans and photos.	Completed in permit year 1.	No additional work is needed.
Revised					<u> </u>
60	Ensure Compliance for Floor Drains and Vehicle Washing Activities at the West Fire Station	Plant and Facilities Dept. and Fire Dept.	Sketches or inspection memos. Record of memo.	Continued washing vehicles indoors.	Continue to prohibit outdoor vehicle washing and wash vehicles indoors.
Revised	* • • • • • • • • • • • • • • • • • • •				
6P	Ensure Compliance for Floor Drains and Vchicle Washing Activities at the Ballardvale Fire Station	Plant and Facilities Dept. and Fire Dept.	Sketches or inspection memos. Record of memo.	Continued washing vehicles indoors.	Continue to prohibit outdoor vehicle washing and wash vehicles indoors.
Revised					

6Q Revised	Wash Vehicles at the Approved Vehicle Wash Area at the Police Station (Public Safety Building)	Plant and Facilities Dept. and Police Dept.	Record of memo.	Continued washing vehicles at approved wash areas. A memo was written to remind staff about using the approved vehicle wash area.	Continue to wash all vehicles indoors at approved vehicle wash areas.
6R Revised	Prohibit Vehicle Washing at the Cemetery Buildings	Plant and Facilities Dept. and Fire Dept.	Record of memo.	Continued washing vehicles at approved wash areas. A memo was written to remind staff about using the approved vehicle wash area.	Continue washing vehicles at approved sites.
68	Rinse Marking Paint Buckets to the Sanitary Sewer System at the Park Shop	Plant and Facilities Dept. and School Dept.	Record of memo.	Continued rinsing all marking paint buckets to the sanitary sewer system.	Continue rinsing all marking paint buckets to the sanitary sewer system.
Revised					
6T Revised	Ensure Compliance with SPCC Plans for the West, Shawsheen, and Bancroft Elementary Schools	Plant and Facilities Dept. and School Dept.	Record of inspections and activities in accordance with the plan.	Continued inspecting facilities in accordance with the SPCC Plans.	Continue inspecting facilities in accordance with the SPCC Plans.
6 U	Use IPM Program for Application of Pesticides in Town	Plant and Facilities Dept.	Copy of "Chapter 85 of the Acts of 2000".	Continued Integrated Pest Management (IPM) Program for application of pesticides (herbicides	Continue Integrated Pest Management (IPM) Program
Revised				and insecticides) and fertilizers on Town-owned lands. Abided by the rules contained in Commonwealth of Massachusetts Chapter 85 of the Acts of 2000 (an act protecting children and families from harmful pesticides).	

6V Revised	Use Licensed Applicators for Fertilizers and Pesticides in Town	Plant and Facilities Dept	Record quantities of fertilizers and pesticides purchased annually.	Continued to use licensed applicators to apply fertilizers and pesticides in Town.	Continue to use licensed applicators to apply fertilizers and pesticides in Town.
6W Revised	Store Road Salt Under Cover and Clean Loading Area	Department of Public Works/Highway Division	Minimize stormwater contact with salt.	Stored all road salt materials under cover at the DPW Facilities Plant and Yard and cleaned loading area as needed.	Same as Year 3.
6X Revised	Use Low Salt Applications at Designated Areas	Department of Public Works/Highway Division	Use less salt within the Haggets Pond watershed, as demonstrated with application rate.	Used low salt applications in the Haggetts Pond watershed for water supply protection.	Same as Year 3.
6Y Revised	Ensure Proper Waste Disposal in Town for Hazardous and Special Wastes	Department of Public Works and Consultant	Document quantity of wastes collected annually.	 Bi-annual household hazardous waste collection events were held—11.5 tons collected. Encouraged residents to bring household mercury- containing thermometers and thermostats to the Water Treatment Plant or the Board of Health. Held three collection events for cathode ray tubes (CRTs), batteries, and electronic equipment – 30 tons collected. Allowed residents to take waste motor oil to the North Andover DPW Garage on the first and third Saturday of each month. Advertised events with mailers to every household and emphasized the need to collect wastes to avoid improper disposal and the resulting pollution. 	Same as Year 3.

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dance sheet and Training		
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of program. Facilities employed May 200 prevention	s and Highway Dept. ces during the first week of 6 by a consultant on pollution on and good housekeeping	Conduct refresher training.
•		practices.

7. BMPs for Meeting Total Maximum Daily Load (TMDL) Waste Load Allocations (WLA) <<iif applicable>>

BMP ID#	BMP Description	Responsible Dept/Person Name	Measurable Goal(s)	Progress on Goal(s) — Permit Year 3 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 4
7A Revised	Develop a Water Quality Strategy for 303d Waters	Town Engineer & Consultant	Summary of pollution prevention efforts, future needs, and responsible parties. Copy of surface water quality strategic plan.	Not planned for Year 3.	Planned for permut year 5.
7B	Implement BMPs from Water Quality Strategy	Town Engineer, Consultant, & Town Departments (to be determined)	Photographs, logs, and BMP descriptions for completed efforts and water quality improvements.	Not planned for Year 3.	Planned for permit year 5.
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7b. WLA Assessment

A TMDL was completed for the entire Shawsheen River Basin for pathogens only. The following waterbodies were included in this TMDL and are listed on the 303d list as impaired due to pathogens:

- 1) Unnamed Tributary (8349105)- Also known as Pinnacle Brook- from a small wetland east of Route 93, Andover to the confluence with Meadow Brook in Tewksbury.
- 2) Unnamed Tributary (8349030)- Also known as Fosters Brook- from the outlet of Fosters Pond through River Street Pond to the confluence with the Shawsheen River at Lowell Junction Pond in Andover.
- 3) Rogers Brook from the Outlet of first unnamed pond to the confluence with the Shawsheen River in Andover.
- 4) Shawsheen River from the confluence with Spring Brook in Bedford to Central Street in Andover.
- 5) Shawsheen River from Central Street to the confluence with the Merrimack River in Lawrence.

The TMDL Report set a WLA for fecal coliform standard of 200 organisms/100 ml per outfall. The report also points out that outfalls from Roger's Brook will need a 89.5% reduction in coliform to reach the standard of 200 organisms/100ml at each outfall. To meet these standards the Report suggests the following measures, many of which are already included in Andover's Stormwater Management Plan:

- 1) Implement an illegal connection identification and removal program.
- 2) Collect additional monitoring data to isolate coliform sources.
- 3) Implement more intensive "good housekeeping" practices.
- 4) Asses water quality in response to implementation activities.

Part IV. Summary of Information Collected and Analyzed

Locations and physical descriptions of about 312 outfalls have been gathered since Permit Year 1. Copies of all educational materials and memos distributed have been kept on file. Meeting memos and phone logs have also been kept on file.

Part V. Program Outputs & Accomplishments (OPTIONAL)

Programmatic

Stormwater management position created/staffed	(y/r	n) No
Annual program budget/expenditures	(\$)	\$38,637

Education, Involvement, and Training

Estimated number of residents reached by education program(s)	(# or %)	95%
Stormwater management committee established	(y/n)	
Stream teams established or supported	(# or y/n)	
Shoreline clean-up participation or quantity of shoreline miles cleaned	(y/n or mi.)	
Household Hazardous Waste Collection Days	10	
days sponsored	(#)	2
community participation	(%)	
 material collected 	(tons or gal)	
School curricula implemented	(y/n)	Yes
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